



18 June 2007

Dear Michael and Lance

Working with CS4B

I'm writing to thank you for all your help in setting up our ICT systems when we moved into the Basepoint Business Centre.

When we were looking for some help and advice, you were recommended to us and we were delighted with the work you did.

In the marketing communications sector, effective and appropriate ICT is crucial to the way we work. As a new consultancy, we wanted to make sure we had the most suitable and up to date hardware and software for our diverse media needs. The ability to store and access information in a range of formats and the ability to work remotely are important parts of the way we work.

You rose to the challenges we presented, offering clear advice (and jargon-free at that!) and options based on those needs. This not only included looking at what we need now but our plans for expansion in the future. Since then, you have checked regularly to make sure we are happy with our systems. Your customer service has been excellent – professional, friendly and willing.

I will not hesitate to recommend your services in the future.

Kind regards

Hilary A. Allison

Hilary Allison
Director & Company Secretary